

Reservation, Payment conditions, cancellation

•

Our apartments can be booked by phone or by email, the reservation confirmation is sent by email.

•

Payment: cash at arrival or by wire transfer latest until 1 week prior to the arrival date. For rental periods exceeding one month our customers receive a monthly invoice.

•

Cancellation: free of charge when the booking is cancelled latest until 1 month prior to the arrival date. For a later cancellation 30% of the rent will be charged. In case a prepayment has been stipulated, the money will not be refunded. Check in, Check out, Deposit

•

Check in: latest until 08:00 p.m., the keys are handed over at the apartment by one of our staff members. Later arrivals are only accepted on previous agreement. Additionally we can offer to arrange a taxi transfer to the apartment.

•

Check out: latest until 11:00 a.m.

•

Deposit: the amount depends on category and booking period, additionally we accept a declaration of liability signed by a Austrian company.