

GENERAL INFORMATION

We look forward to welcoming you in our non-smoking hotel accommodations near Heidelberg and Schwetzingen, and would like to give you a few useful tips and some general information about our establishment along the way.

- Non-smoking hotel

All of the apartments, suites and rooms in our establishment are non-smoking. Smoking is permitted on the spacious grounds outside our hotel.

- Pets

We strive to keep our rooms allergy-free. Kindly understand that we are therefore unable to accommodate pets.

- Arrival Day

Our rooms are ready for your occupancy at 3 p.m. Should you expect to check in later than 8 p.m., please let us know in advance.

- Departure Day

Please vacate your room no later than 11 a.m. on the day of your departure.

- Internet

Whether for private or business purposes, WLAN (WiFi) access is free of charge in the entire establishment. In addition, all apartments and guest rooms offer access to the World Wide Web through the network connection LAN.

- Telephone

And so that you may also always have the use of a telephone, each room is equipped with a direct dial telephone.

- Parking

Parking in our spacious parking area is free of charge.

- Breakfast

We make sure that each day gets off to a bright start. Our bountiful breakfast buffet is healthy, hearty, and freshly prepared for your pleasure. The regular hours for our buffet breakfast are 7-10 a.m. from Monday through Friday, and 8-10 a.m. on weekends and holidays. Should your plans call for an earlier breakfast, we are happy to serve you sooner. Please let us know in advance so that our staff can accommodate your wishes.

- Cooking – BBQ

All our Apartments offer a full furnished kitchen. For safety and hygiene reasons, all cooking and preparing of meals and/or drinks is limited to only the kitchen in your apartment.

We have a common grill area near the hotel patio for our guests to use. However, we do not allow outdoor grilling on apartment balconies.

- Cycling - free of charge!

From spring through autumn, you can enjoy exploring the surrounding countryside at close range, on two wheels. Our new bicycles are available to our guests at no charge, and we are glad to inform you about cycling paths and noteworthy sights in the vicinity. As our supply of bicycles is limited, kindly let us know your wishes in advance so that we can be sure to arrange or reserve the number needed.

- Safe the World – safe water and energy

all our apartment are fully air conditioned and will provide just the right temperature for a pleasant stay. Please turn off the AC if you keep the apartment windows and the door to the balcony open.

- Lost and found

Please report lost and found items to the receptionists.

- Damages

we want many other guests to come and enjoy our Apartments and Hotel Kurpfalzshof. Please note that you are responsible for damages that occur by your fault or by fault of the person that you are responsible for, and that you would be obliged to pay for it.

- Safe - money - jewelry

For your money, jewelry and other valuables there is a safe at your disposal in your room. Instructions are on the safe itself. The hotel is not liable in case of theft or loss.

- Enjoy, Relax, Sleep and take care to respect other guests

We host guests from all over the world. Some guests stay for a few days, others for a week, a month or even longer. Please be respectful of our other guests in our house by keeping noise to a room level during your visit.

We wish you a most pleasant stay at our Apartments & Hotel Kurpfalzshof.