

## General terms and conditions for room reservations

The following agreement is part of the reservation. Please give your attention to the following points: We accept reservations by telephone. But to your own benefit a reservation has to be confirmed either by letter, fax or e-mail. This is your guarantee that the reservation has been done at the agreed conditions.

In case of late arrival (after 06.00 pm), we kindly ask you to inform us.

We either guarantee reservations on credit card, company or home address.

### Cancellation policy for rooms

#### Rooms with day rate

- until 12.00 noon on the arrival day free of charge
- after that 100% of the first night will be charged

#### Rooms with weekly rate

- until 7 days prior to arrival free of charge
- after that 3 nights will be charged
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#### Rooms with month rate

- until 14 days prior to arrival free of charge
- until 7 days prior to arrival 3 nights will be charged at the day rate
- from 6 days to the arrival date 7 nights will be charged at the day rate

For restaurant or meeting- and group reservations (from 10 rooms) different cancellation policies are valid. We are happy to send them on request. Austrian law and Austrian hotel terms of contract (ÖHVB) are valid.

Law court: Innsbruck

### Harry's Home Hotel Vienna - Separate cancellation policies for New Year's Eve

The rooms can be canceled up to 14 days (16 December) prior to arrival. One week prior to arrival (23 December), we will charge the first night for each room reserved. Cancellations that occur after December 23, 2014 will be charged 100% of the price.